



**OUR RECONNECT PROCESS IS CHANGING
EFFECTIVE JUNE 2, 2014**

**If you forget to pay your bill,
here is what you need to know.....**

(More on back.)

Effective June 2, 2014, if service is interrupted due to nonpayment/returned items, services will be reconnected on the same day only for payments received before 10:00 pm.



Service will be reconnected the **following business day, beginning at 8:00 a.m.** for any payment received **after 10:00 p.m.**

Customers with a checking account may also pay through our **website at www.hsvutil.org or by calling 256-535-1200.**

For **Credit/Debit card payments** contact Western Union Speedpay at **www.hsvutil.org or by phone at 877-429-4131.**

Service charges for reconnection:

Mon. – Fri. **before 6:00 p.m.:** \$95.00

Mon. – Fri. **from 6:00 p.m. to 10:00 p.m.:** \$115.00

If you have questions about your utility services please call 256-535-1200.

Huntsville Utilities is an equal opportunity residential utility service provider. We do not discriminate in the terms, conditions, or provision of services based on race, color, religion, sex, disability, familial status, or national origin.

Huntsville Utilities es un proveedor de servicios residenciales públicos (electricidad, gas y agua) que ofrece igualdad de oportunidades. Nosotros no discriminamos en los términos, las condiciones, o las provisiones de nuestros servicios basados en la raza, religión, color, sexo, discapacidad, estado familiar u origen nacional.